

Navigation Map - Virtual Mail

079-580-9090

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has sub-menu | # = hash | * = star = ▾

Main menu		
Inbox	Listen to received messages	1
Outbox	Listen to sent messages	2
Write new email	Edit and send message	3
Address Book	Manage contacts	4
File Cloud	Manage saved and favorite files	5
Referral program	Refer new clients and get benefits	6
Subscription management	Plans, payment, text message service	7
Information and explanations	Training and information about the system	8
Settings	Personal settings for the system	9
Support	Contact technical support, direct number for support 0765-98-99-88	#
Return to last location	Continue listening from where you stopped in the last call to the system	*
ICALL applications	Transfer to other ICALL services	0

Message menu (Extension 1 — Inbox / Extension 2 — Outbox)

Play from the beginning / Skip to message body <i>.Pressing during playing sender/subject — skips to message body * Pressing during playing message body — returns to the beginning of the message **</i>	1
Next message Go to newer message	2
Previous message Go to older message	3
▾ Delete message	4
Delete only from phone	①
Delete also from Gmail on computer	②
▾ Reply Send reply to sender <i>:For message with additional recipients/group</i>	5
Reply only to sender	①
Reply to all	②
Listen to recipient addresses [not in group]	③
Reply to all and go directly to writing the message	#
▾ Forward Forward the message to another address	6
Forward with sender details	①
Forward without sender details	②
▾ Menu playback settings between messages/thread Navigate between messages in the same thread <i>If no thread: Switch between playing menu after each message/mute :When there is a thread</i>	7
Repeat current message in thread	①
Next message in thread (newer)	②
Previous message in thread (older)	③
Listen in secondary language	①
Return to message menu	*
▾ Attachments Listen to and manage attachments	8
Repeat file details playback File name and file type	①
Previous file	②
Next file	③
Save file to File Cloud <i>After saving the file — option to edit file name</i>	④
▾ In PDF or Word files Press page number	⑤
Listen to file content ↵ <i>Pressing # during playback of file content navigation menu: speed, skip paragraphs</i>	#
Listen to advanced description and analysis of the file ↵ <i>In image files — Listen to advanced description and analysis of the file</i>	*
▾ In MP3 audio files <i>:Navigation menu in audio files</i>	
Skip 30 seconds back ↵	1
Skip 30 seconds forward ↵	3
Skip 5 minutes back ↵	4

Pause, and press 5 again to resume ↵	5
Skip 5 minutes forward ↵	6
Slow down speed ↵	7
Normal speed ↵	8
Speed up ↵	9
Send file by email	6
Listen to translated file	7
▾ Send file by fax	8
Send the fax ↵	#
Listen to sending settings ↵	0
Set fax number to send to ↵	1
Select pages to send Option to select specific pages from the file ↵	2
Set sending quality ↵ <i>Low quality-less sending time 1</i> <i>High quality-more sending time 2</i>	3
Set fax color ↵ <i>Send in black and white 1</i> <i>Try in color, if device doesn't support-sends in black and white 2</i> <i>Sends in color-if device doesn't support-sending will fail 3</i> <i>Attention! Sending in color costs 4 times more than black and white</i>	4
Set sending rate ↵ <i>Choose from 1 (slow -more sending time) to 9 (faster-less sending time-doesn't work on all fax machines)</i>	5
Combine several pages into one page ↵ <i>Combine 2 pages per page left to right 1</i> <i>Combine 4 pages per page left to right 2</i> <i>Combine 8 pages per page left to right 3</i> <i>Combine 2 pages per page right to left 4</i> <i>Combine 4 pages per page right to left 5</i> <i>Combine 8 pages per page right to left 6</i> <i>Send as booklet left to right 7</i> <i>Send as booklet right to left 8</i>	6
Listen to file in secondary language <i>[To set secondary language, enter extension 9731 from main menu]</i>	0
▾ Additional actions	9
Date and time of receiving/sending the message	1
Save contact to Address Book	2
Translate message	3
▾ Spelling menu	4
Spell sender name (in Inbox) / recipient (in Outbox) ↵	1
Spell sender address (in Inbox) / recipient (in Outbox) ↵	2
Spell subject ↵	3
▾ Spell message body ↵ <i># Select line to spell then</i>	4
Spell whole email –	#
▾ Black / white list	5
Add to black list Block address from playing messages / Unblock ↵	1
Add to black list Block only from receiving notifications / Unblock ↵	2
In mailing lists Unsubscribe from mailing list ↵	3

Delete all messages sent from this address ↵	4
Add address to white list/Remove address ↵	6
Save to favorites <i>Messages saved to favorites can be heard at extension 5>0 from the main menu</i>	6
Receive email as text message <i>Available only to subscribers with text message service</i>	7
▾ Send message and files to fax	8
Send to fax only the email body ↵	1
Email body + attachments ↵	2
Only attachments ↵ <i>Submenu — original design, quality, and all fax sending settings</i>	3
Reply wording suggestions (in Inbox) / Sending status (in Outbox)	9
▾ Extract email addresses from message body (in Inbox only)	0
Save address to Address Book ↵	1
Send message to this address ↵	2
When there are multiple addresses Browse between addresses ↵	3
Remove message from spam/trash	#
▾ Navigate in paragraphs	0
Previous paragraph	1
Pause Press any key to continue	2/5
Next paragraph	3
paragraphs back 3	4
paragraphs forward 3	6
Slow reading	7
Normal speed	8
Speed up reading	9
Listen to message in secondary language <i>[To set secondary language, enter extension 9>7>1>3 from main menu]</i>	0
Listen to navigation menu	#
Return to email	*
▾ Tools and skips <i>Phone keypad layout: Left=back, Right=forward</i>	#
Skip a day back <i>Each additional press adds a day</i>	1
Skip 10 messages back	2
Skip a day forward <i>Each additional press adds a day</i>	3
Skip a week back <i>Each additional press adds a week</i>	4
Return to where you stopped in last call in current folder (outbox/inbox)	5
Skip a week forward <i>Each additional press adds a week</i>	6
Skip a month back <i>Each additional press adds a month</i>	7

Skip 10 messages forward	8
Skip a month forward <i>Each additional press adds a month</i>	9
Change playback order <i>New to old / Old to new</i>	0
▾ Search messages	#
Search messages from sender/recipient in this message ↵	#
Search by sender/recipient name ↵	1
By address ↵	2
By subject ↵	3
By message body ↵ <i>:Search results</i>	4
Listen to messages from search results	#
Perform actions on search results <i>Delete messages, block messages, block notifications, option to set fixed filter</i>	7

Extension 3 — Compose new email

Speak the address — # to start speaking and # to finish	#<1
Search contacts by name	#<3
Search contacts by address	#<4
Listen to explanation <i>#* Or press direct dial then</i> <i>▾ Step 2 — Writing the subject</i>	#<0
Finish writing subject	#
Write subject in another language <i>▾ Step 3 — Typing message content</i>	#<0
Start typing/recording (limited to 45 seconds) and # to finish	#
Add period	1
Add comma	2
New line	3
Symbols (hash, asterisk, plus)	4
{ / : @ _ () , " ! ? } Signs	5
Emojis	6
Listen to last addition	7
Listen to entire message	8
Go to message sending menu	9
Switch between typing languages Hebrew/English/Yiddish/digits mode <i>▾ Step 4 — Confirmation and sending menu</i>	0
Send message	#
Change recipient	1
Correct subject	2
▾ Correct message	3
Listen to message	①
Edit message	②
Delete entire message	#
Return to previous menu without changes	*
▾ Attach voice recording (limited to 60 minutes)	4
Start recording, and again # to finish <i>:After finishing recording</i>	#
Confirm recording	#
Listen to recording	①
Re-record	②
Cancel recording and return	*
▾ Add file to message from File Cloud or Inbox	5
Add file from File Cloud Search in folders, # to confirm and attach	⑤

Attach file from Inbox Message browsing menu	0
Choose template from quick templates	6
Set and change personal identification	7
Message editing and correction menu	8
Correct errors	1
Translate message	3
Correct minor errors (single words)	4
Listen to entire message	9
Save draft	0
Listen to draft number	1
Receive draft number by email	2
Return to editing draft	#
Return to main menu	*
Cancel message	*

Extension 4 — Address Book

Create new contact	1
<i>Enter address ← Record name ← Choose direct number or # to skip</i>	
Search contacts in Hebrew	2
Search contacts in English	3
Listen to contact list	4
Listen again	1
Next contact	2
Previous contact	3
Listen to address	4
Send email to this contact	5
Set direct number	6
Edit contact name	7
Delete contact	8
Send this contact's address to another email	9
Scan inbox and import addresses	5
Delete entire Address Book	6
Set contact saving	7
Manage black and white list and filters	9
Receive address book by email	0
Return to main menu	*

Extension 5 — File Cloud

▾ Browse folders and files **1**

Listen to file/open folder **1**

Next file/folder **2**

Previous file/folder **3**

Delete file/Rename **4**

Send file by email **6**

Listen to translated file **7**

Send file to fax **8**

Listen to file size and save date **9**

Create new folder **0**

▾ Search file **2**

Search by name **1**

Search by type **2**

Search by size **3**

Search by date **4**

▾ Email drafts **#**

Search by draft number **1**

Browse drafts **2**

Favorites Listen to saved messages **0**

Return to main menu *****

Extension 7 — Subscription Management

▾ Choose / change plan 1

Discounted plan Receive only without attachments 1

Basic plan Receive only with files 2

Extended plan Send and receive 3

Close subscription / Disconnect 0

▾ Details of charges and expenses 3

Current month cost 1

Listen to previous charges 2

Print previous receipts (Menu) 3

▾ Update payment method 4

Delete credit card 1

Change credit card 2

Change expiration 3

Deposit amount in advance instead of monthly billing 5

Advanced robot With an addition of 5 NIS per month 6

▾ SMS settings 9

Listen to number details 1

Listen to: number purchase date, date of receiving Last SMS. Option to cancel number from account 2

Return to main menu *

Extension 8 — Information and Explanations

General explanation about the system 1

Explanation on connecting Google account 2

Receive line map to email/fax 6

Information about virtual numbers 8

Listen to recommendations from satisfied customers 0

Return to main menu *

Guided settings wizard **0**

Connect email account **1**

Personal identification **2**

Read sender ID — name, email address, number of words sent from this address

▾ **Notifications** **3**

Notification mode setting menu/notification receiving hours **1**

Set black/white list mode **5**

Receive notification for messages arriving to categories **6**

Set ring length **7**

Direct entry to inbox when there are new messages **4**

Set and change password for system entry **5**

Email signature **6**

'At the bottom of every email sent from the system will appear 'Sent via Virtual Mail system

Set typing language **7**

▾ **Fax settings** **8**

Default settings for sending faxes Design, quality, header **1**

Resend failed faxes **3**

Register fax number for fax-to-email service **4**

Listen to registered numbers **5**

Number of pages sent this month **9**

▾ **Tracking / Remote access** **9**

Add authorized number **1**

Remove number **2**

Listen to list **3**

Set entry by pressing 4 credit card digits and expiration **4**

Enter phone number to connect without needing to press password **5**

▾ **Additional settings** **#**

Block image description and automatic replies **1**

▾ Set email reading mode **2**

Set email reading mode ↓ **1**

Manage connected emails Turn off/ring ↓ **2**

Set direct entry to all emails / specific email / play menu ↓ **3**

Set emails as read in Gmail ↓ **4**

Set email categories ↓ **3**

modes: Direct entry / Selection menu / Main only 3

▾ Manage ready replies **4**

Ready templates 1 to 5 ↓ **1-5**

Ready templates 6 to 9 ↓ **6-9**

Listen to all templates ↵	#
Delete template ↵	0
Receive email history report	5
Expert mode Short messages	6
Manage new functions	7
Set sending email to additional recipient	9
Set upgraded subject writing	0

Extension # — Support	
Transfer to human response (representative) <i>Human response hours: Sunday-Thursday 19:30-22:30</i>	1
▾ Leave message for support	2
Report an issue	1
Request improvement	2
General question	3
Help using email	4
Suggestion for improvement	3
Leave number for callback	4
▾ News and system updates	9
Listen again	1
Previous update	2
Next update	3
Skip	#
Return to main menu	*